

## Communication Systems and System Support

### Service Name: Telephone Toll Charges

**1. Service Description:** Fort Detrick DOIM provides basic telephone support to Fort Detrick customers. Charges for toll calls and work orders for new equipment, repairs, or installations are outside of the standard level of service (SLS) and are billed accordingly.

### 2. DOIM Responsibilities:

- a. Provide subscriber service to include access to long distance, DSN and commercial phone service.
- b. Provide dedicated voice and data circuits, and single line phones.

### 3. Customer Responsibilities:

Provide payment for all long distance toll charges submitted in the monthly TCO report.

**4. Questions/Contact Information:** If you have any questions or would like to obtain this service, please contact your Customer Account Manager (CAM) or check the DOIM web site at: <http://doim.detrick.army.mil>. If you do not know your CAM or your organization does not have a CAM assigned please contact the DOIM Help Desk at 301-619-2049 or via email at: [usagdoimhelpdesk@amedd.army.mil](mailto:usagdoimhelpdesk@amedd.army.mil).